

Performance Information Management Report

Performance Select Committee, item 8

Committee:	PERFORMANCE SELECT COMMITTEE	Agenda Item
Date:	9 August 2006	8
Title:	PERFORMANCE INFORMATION MANAGEMENT REPORT 1st QUARTER 2006/07 APRIL 2006 – JUNE 2006	
Author:	Ted Fennell, Performance Improvement Manager, 01799 510587	Item for decision

Summary

1. This report summarises the 1st Quarter Performance Management results for Best Value Performance Indicators and the newly identified Corporate Performance Indicators, and recommends that the performance should be reviewed.

Recommendations

2. That the Committee consider and comment on service performance of the 1st Quarter 2006/07.

Background Papers

3. The following papers were referred to by the author in the preparation of this report and are available for inspection from the author.

ODPM Best Value Performance Indicator guidance 2004/05 and 2005/06
Uttlesford District Council Best Value Performance Plan 2005/06
Performance Management internal files 2005

PSC Meeting Notes dated 19th April 2006 Ref: Item No. PS 22 (Corporate Performance Standards)

Impact

Communication/Consultation	Communication on performance is carried out via Utterings, Uttlesford Life, Members' Bulletin and specific service briefings
Community Safety	None beyond service improvement on the Community Safety performance indicators
Equalities	None beyond service delivery associated with performance indicators
Finance	Performance Improvement Plans cover any additional funding associated with recovery of performance

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Human Rights	None
Legal implications	None
Ward-specific impacts	All
Workforce/Workplace	None

Situation

4. This report presents to Members the performance data for the 1st Quarter April 2006 – June 2006 attached as Appendix A.
5. As part of the ongoing review and improvement of corporate performance management at Uttlesford District Council, performance indicators are now reported directly to the Performance Select Committee.

Analysis

6. For the 1st Quarter there are 33 Best Value Performance Indicators tabled in Appendix A. Of these 33 Best Value Performance Indicators, results are awaited for 8 Performance Indicators. All Best Value Performance Indicators have targets set.
7. Based on a total of 33 Best Value Performance Indicators:
21 performance indicators are on target (64%).
3 performance indicators are within 5% of target (9%)
8 performance indicators are 5% or more below target (24%).
1 performance indicator are is in abeyance (3%)
8. BV218a and BV218b, the BVPIs associated with abandoned vehicles showed particularly poor performance against target for Q1. This issue has been raised with the officers concerned and appropriate remedial action is being considered.
9. All targets for Best Value Performance Indicators aim to bring performance within the upper quartile for district councils

PERFORMANCE INDICATORS	Total				x
Best Value Performance Indicators	33	21	3	8	1
Corporate Performance Indicators	10	0	1	0	9
TOTAL	43	21	4	8	10

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☺	Performance on target
☹	Performance within 5% of target
☹	Performance is 5% or more below its target
✘	Performance indicator result in abeyance

Risk Analysis

10. The following have been assessed as the potential risks associated with this issue.

Risk	Likelihood	Impact	Mitigating actions
That performance will fail to meet all set targets	Low	High	<p>Performance is considered and commented on by EMT on a monthly basis.</p> <p>Performance Select Committee will focus on corporate performance issues.</p> <p>Performance Improvement Plans have been drawn up for under performing indicators with agreed actions to improve performance</p> <p>Performance Management Framework in development</p>